

WHAT IS CLAIMED IS:

5 1. A communications system between a portable telephone set and a general telephone set via an exchange network, comprising:

a portable telephone service system having,

a maintenance service center that is accessible via said exchange network from said portable telephone set and general telephone set, and

said maintenance service center has a backup memory and a controller, wherein a backup control request from the owner of said portable telephone set, performs control to save said portable telephone set's memory dial data, mail address data, and other
10 input-set data in said backup memory and erase said data stored in said portable telephone set's memory.

2. The communications system as described in claim 1 wherein, said controller of said maintenance service center has a structure in which said memory dial data, mail
15 address data, and other input-set data saved in said backup memory is downloaded to said portable telephone set at the backup control request from the owner of the portable telephone set.

3. A maintenance service method comprising:

20 a maintenance service center provided in a system that performs communication between a portable telephone set and a general telephone set via an exchange network, and

5 a backup control request from the owner of said portable telephone set who has lost said portable telephone set, wherein said portable telephone set is accessed from said maintenance service center, said portable telephone set's memory dial data, mail address data, and other input-set data is saved to said backup memory, and said data stored in said portable telephone set's memory is erased.

10 4. A maintenance service method as described in claim 3 wherein the backup control request, including code number and portable telephone number, from the owner of said portable telephone set who has lost said portable telephone set, said maintenance service center performs dialing according to said portable telephone number, and if said portable telephone set is busy or is waiting, the memory dial data, mail address data, and other input-set data stored in said portable telephone set's memory is saved to the backup memory of said maintenance service center with a control number added to it, said data stored in said portable telephone set's memory is erased, and said portable telephone set's owner is notified of said control number.

20 5. A maintenance service method as described in claim 3 wherein the backup control request, including code number, portable telephone number, and control number, from the owner of said portable telephone set who has lost said portable telephone set, said maintenance service center performs dialing according to said portable telephone number, and downloads to the memory of said portable telephone set the memory dial data, mail address data, and other data saved to said backup memory.

6. A maintenance service method as described in claims 3, wherein a time period is set for storing said portable telephone set's memory dial data, mail address data, and other data in said backup memory of said maintenance service center, and it is erased after the elapse of said time period.

add H17